

Mentoring Program Evaluation

Presented at RCMC Meeting, 1-9-08

Why evaluate your mentoring program?

Research has demonstrated that strong mentoring relationships lead to other positive outcomes for youth. Evaluations of mentoring programs have demonstrated that programs that have strong infrastructure are more likely to create strong and long-lasting mentoring relationships. This infrastructure includes: good practices for screening and matching mentors, training mentors, providing ongoing support and supervision. A survey among mentors / protégés can help identify gaps in infrastructure. [Quality Assurance Standards]

Levels of Accountability

- Financial performance / management
- Program products or outputs
- Program outcomes / changes that occur
- Adherence to standards of quality in service delivery

Outcomes [changes in attitude, behavior, etc.]

- Improved school behavior
- Improved academic performance
- Decreased gang involvement
- Decreased alcohol and other drug use
- Decreased delinquent behavior
- Improved anger management
- Increased self-confidence or self-esteem
- Increased knowledge of career possibilities
- Improved employability skills

National outcome measurement tools

- Boy Scouts of America, Scouting's Positive Impact on Community
- Girls Incorporated, Assess for Success
- United Way of America, Measuring Program Outcomes
- Big Brothers Big Sisters of America
- YMCA of the USA
- Girl Scouts of the USA
- Results Oriented Management and Accountability (ROMA) – local CAP Riverside support